



Welcome to Moda Health, the place you go when you want more than a health plan — because you know good health is about so much more than just the plan details.



## Table of contents

### Medical plan

| Overview                     |
|------------------------------|
| Understand your plan options |
| Benefit tables               |
| Plan A                       |
| Plan F                       |
| Plan G14                     |
| Plan N                       |
| Plan premiums                |
| Value-added benefits 24      |
| Member care resources        |
| Member website               |
| Online health tools          |
| Glossary                     |
| FAQ                          |

# A partnership you can *trust*

For nearly 30 years, Moda Health has been offering the Medicare Supplement plan to our members. An Oregon-based company since 1955, we are proud to provide members with enhanced benefits that go beyond what Original Medicare covers.

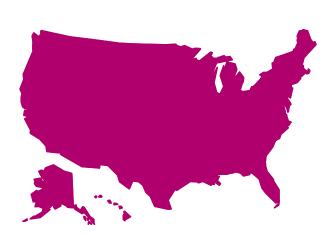
Moda Health has a long tradition of flexibility and responsive service. In that spirit, our Moda Health Medicare Supplement plan offers the choice and service you deserve. This plan is affordable, easy to understand, and administered by experienced healthcare professionals.

#### Travel with peace of mind

Our Medicare Supplement plan ensures your coverage is with you when you travel anywhere in the United States. We allow you to choose any Medicareapproved physician throughout the country. By selecting the Moda Health Medicare Supplement plan, you can feel secure that where Medicare coverage ends, your plan coverage begins.

#### How do I find a provider?

To find a provider for the Medicare Supplement plan, go to Medicare.gov. There you can see which providers are in your area.



#### Nationwide coverage

With the Moda Health Medicare Supplement plan, you may see a Medicare provider anywhere in the U.S. and U.S. territories.

# **Explore** Medicare Supplement coverage

#### Why should I have a supplement plan?

Medicare is your primary source for medical and hospital insurance. When you choose our Moda Health Medicare Supplement plan, you get more than what Original Medicare covers.

Original Medicare is your primary insurance:



Part A (hospital insurance)



Part B (medical insurance)



Moda Health Medicare Supplement gives you more flexibility and can help lower your out-of-pocket costs.



Medicare generally pays 80%, Moda Health pays 20% for Medicare covered services\*

Flexibility to see any Medicare provider nationwide

No primary care provider (PCP) requirements

No referrals required

<sup>\*</sup>For full benefit details and limitations, visit modahealth.com

# Understand your plan *options*

Explore our Medicare Supplement plans to see which option is right for you. We offer many plans to meet your wellness needs.

The chart on the next page includes an overview of the benefits available with each plan option. Use this chart to determine which plan may best meet your needs. Then review the benefit tables to learn about more plan details.

If you were eligible for Medicare before Jan. 1, 2020, we offer standardized Medicare Supplement Plans A, F, G and N. We also offer Plan F with a \$2,370 deductible option and Plan G with a \$2,370 deductible option.

If you were eligible for Medicare on or after Jan. 1, 2020, we offer standardized Medicare Supplement Plans A, G and N. We also offer Plan G with a \$2,370 deductible option.

|   |          | Plans available to all applicants |          |                |                |                | elig<br>bef | icare<br>ible<br>ore<br>20 |          |                |
|---|----------|-----------------------------------|----------|----------------|----------------|----------------|-------------|----------------------------|----------|----------------|
| Benefits  | Α        | В                                 | D        | G <sup>1</sup> | K <sup>2</sup> | L <sup>2</sup> | М           | N <sup>3</sup>             | С        | F <sup>1</sup> |
| Medicare Part A coinsurance<br>and hospital coverage (up to<br>an additional 365 days after<br>Medicare benefits are used up) | <b>√</b> | <b>√</b>                          | <b>√</b> | <b>√</b>       | <b>√</b>       | <b>√</b>       | <b>√</b>    | <b>√</b>                   | <b>√</b> | <b>√</b>       |
| Medicare Part B coinsurance or copayment  | <b>✓</b> | <b>√</b>                          | <b>✓</b> | <b>√</b>       | 50%            | 75%            | <b>✓</b>    | Co-<br>pays<br>apply       | <b>√</b> | <b>√</b>       |
| Blood (first three pints)   | <b>√</b> | <b>✓</b>                          | <b>√</b> | <b>√</b>       | 50%            | 75%            | <b>√</b>    | <b>√</b>                   | <b>√</b> | <b>√</b>       |
| Part A hospice care coinsurance or copayment  | <b>√</b> | <b>√</b>                          | <b>√</b> | <b>√</b>       | 50%            | 75%            | <b>√</b>    | <b>√</b>                   | <b>√</b> | <b>✓</b>       |
| Skilled nursing facility coinsurance  |          |                                   | <b>√</b> | <b>√</b>       | 50%            | 75%            | <b>√</b>    | <b>√</b>                   | <b>√</b> | <b>√</b>       |
| Medicare Part A deductible  |          | <b>√</b>                          | <b>✓</b> | <b>√</b>       | 50%            | 75%            | 50%         | <b>~</b>                   | <b>√</b> | <b>√</b>       |
| Medicare Part B deductible  |          |                                   |          |                |                |                |             |                            | <b>√</b> | <b>√</b>       |
| Medicare Part B excess charges  |          |                                   |          | <b>√</b>       |                |                |             |                            |          | <b>✓</b>       |
| Foreign travel emergency (up to plan limits)  |          |                                   | <b>√</b> | <b>√</b>       |                |                | <b>√</b>    | <b>✓</b>                   | <b>~</b> | <b>✓</b>       |
| Out-of-pocket limit   |          |                                   |          |                | \$6,220        | \$3,110        |             |                            |          |                |

<sup>1</sup> Plans F and G also have a high deductible option which require first paying a plan deductible of \$2,370 before the plan begins to pay. Once the plan deductible is met, the plan pays 100% of covered services for the rest of the calendar year. Plan High-deductible G does not cover the Medicare Part B deductible. However, Plan High-deductible F and Plan High-deductible G count your payment of the Medicare Part B deductible toward meeting the plan deductible.

<sup>2</sup> Plans K and L pay 100% of covered services for the rest of the calendar year once you meet the out-of-pocket yearly limit.

<sup>3</sup> Plan N pays 100% of the Part B coinsurance, except for a copayment of up to \$20 for some office visits and up to a \$50 copayment for emergency room visits that do not result in an inpatient admission.

## Plan A

| <b>::</b>  |  |  | 8                              |
|--|--|--|--------------------------------|
| Medicare Part A  | Medicare pays  | Plan pays                              | You pay                        |
| Hospitalization*   | Semi-private room and k<br>and miscellaneous servi   |  |                                |
| First 60 days  | All but \$1,484  | \$0                                    | \$1,484<br>(Part A deductible) |
| 61st through 90th day                                    | All but \$371 per day  | \$371 per day                          | \$0                            |
| 91st day and after: While using 60 lifetime reserve days | All but \$742 per day  | \$742 per day                          | \$0                            |
| Once lifetime reserve days are used:                     | '  |  |                                |
| Additional 365 days                                      | \$0  | 100% of Medicare-<br>eligible expenses | \$O**                          |
| Beyond the additional 365 days                           | \$0  | \$0                                    | All costs                      |
| Skilled nursing facility care*                           | You must meet Medicare including three inpatient prior to entering a Medic skilled nursing facility wi | hospital days,<br>are-approved         |                                |
| First 20 days  | All approved amounts   | \$0                                    | \$0                            |
| 21st through 100th day                                   | All but \$185.50 per day   | \$0                                    | Up to \$185.50 per day         |
| 101st day and after                                      | \$0  | \$0                                    | All costs                      |
| Blood  |  |  |                                |
| First three pints  | \$0  | 3 pints                                | \$0                            |
| Additional amounts                                       | 100%   | \$0                                    | \$0                            |
| Hospice care   | Available as long as your certifies you are termina elect to receive these ser                         |  |                                |
|  | All but very limited<br>coinsurance for<br>outpatient drugs and<br>inpatient respite care              | Medicare<br>coinsurance<br>or copay    | \$0                            |

<sup>\*</sup> A benefit period begins on the first day you receive services as a patient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

<sup>\*\*</sup> Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in place of Medicare and will pay whatever amount Medicare would have paid up to an additional 365 days as provided in the policy's "core benefits." During this time, the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

# Plan A (continued)

| S)  |  |   | <u>۾</u>                     |
|---|--|---|------------------------------|
| Medicare Part B   | Medicare pays                                      | Plan pays   | You pay                      |
| Medical expenses  | physician's services, inpusurgical services and su | patient treatment, such as<br>atient and outpatient med<br>oplies, physical and speec<br>able medical equipment |                              |
| First \$203 of Medicare-<br>approved amounts#                 | \$0  | \$0   | \$203<br>(Part B deductible) |
| Remainder of Medicare-<br>approved amounts                    | Generally 80%                                      | 20%   | \$0                          |
| Part B excess charges<br>(above Medicare<br>approved amounts) | \$O  | \$0   | All costs                    |
| Blood   |  |   |                              |
| First three pints   | \$0  | All costs   | \$0                          |
| Next \$203 of Medicare-<br>approved amounts#                  | \$0  | \$0   | \$203<br>(Part B deductible) |
| Remainder of Medicare-<br>approved amounts                    | 80%  | 20%   | \$0                          |
| Clinical laboratory services – blood tests                    |  |   |                              |
| For diagnostic services                                       | 100%   | \$0   | \$0                          |

| + «\footnote{\text{\tin}\exiting{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texitin}\text{\ti}\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi{\text{\text{\text{\text{\tin}}\tint{\text{\text{\tin}}\tint{\tin}}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tin}}\tint{\text{\text{\tin}}}\tint{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\tint{\text{\text{\text{\text{\texi}\tint{\text{\texi\tin}\tint{\text{\ti}\tin}\tint{\text{\texi}\tint{\text{\text{\texi}\text{\text{\ti |               |           | 8                            |
|---|---------------|-----------|------------------------------|
| Medicare Parts A and B  | Medicare pays | Plan pays | You pay                      |
| Home healthcare<br>Medicare-approved services   |               |           |                              |
| Medically necessary skilled-care services and medical supplies  | 100%          | \$0       | \$0                          |
| Durable medical equipment:  |               |           |                              |
| First \$203 of<br>Medicare-approved amounts#  | \$0           | \$0       | \$203<br>(Part B deductible) |
| Remainder of<br>Medicare-approved amounts   | 80%           | 20%       | \$0                          |

<sup>#</sup> Once you have been billed \$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.



## Plan F – or Plan High-deductible F

|  |  |  | <u> </u>                                    |  |  |
|--|--|--|---|--|--|
| Medicare Part A  | Medicare pays                                  | After you pay \$2,370<br>deductible,^ plan pays  | In addition to \$2,370 deductible,^ you pay |  |  |
| Hospitalization*   | Semi-private room and land miscellaneous servi |  |   |  |  |
| First 60 days  | All but \$1,484                                | \$1,484<br>(Part A deductible)   | \$0   |  |  |
| 61st through 90th day                                    | All but \$371 per day                          | \$371 per day  | \$0   |  |  |
| 91st day and after: While using 60 lifetime reserve days | All but \$742 per day                          | \$742 per day  | \$0   |  |  |
| Once lifetime reserve days are used:                     | ,  |  |   |  |  |
| Additional 365 days                                      | \$O  | 100% of Medicare-<br>eligible expenses   | \$0**                                       |  |  |
| Beyond the additional 365 days                           | \$0  | \$0  | All costs                                   |  |  |
| Skilled nursing facility care*                           | including hospitalization                      | You must meet Medicare's requirements, including hospitalization for at least three days followed by entrance to a Medicare- |   |  |  |
| First 20 days  | All approved amounts                           | \$0  | \$0   |  |  |
| 21st through 100th day                                   | All but \$185.50 per day                       | Up to \$185.50 per day   | \$0   |  |  |
| 101st day and after                                      | \$0  | \$0  | All costs                                   |  |  |
| Blood  |  |  |   |  |  |
| First three pints  | \$0  | 3 pints  | \$0   |  |  |
| Additional amounts                                       | 100%   | \$0  | \$0   |  |  |

<sup>\*</sup> A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

<sup>^</sup> This high deductible plan offers the same benefits as Plan F after a \$2,370 deductible per calendar year. Benefits from Plan High-deductible F will not begin until out-of-pocket expenses are \$2,370. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Parts A and B, but does not include the plan's separate foreign travel emergency deductible.

<sup>\*\*</sup> Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in place of Medicare and will pay whatever amount Medicare would have paid up to an additional 365 days as provided in the policy's "core benefits." During this time, the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

# **Plan F** – or Plan High-deductible F (continued)

|                 |   |   | R  |
|-----------------|---|---|--|
| Medicare Part A | Medicare pays   | After you pay \$2,370<br>deductible,^ plan pays | In addition to \$2,370<br>deductible,^ you pay |
| Hospice care    | Available as long as your<br>terminally ill and you elec                                  |   |  |
|                 | All but very limited<br>coinsurance for<br>outpatient drugs and<br>inpatient respite care | Medicare<br>coinsurance<br>or copay             | \$0  |

| $\circ$   |   |   | Q   |  |  |  |
|---|---|---|---|--|--|--|
| Medicare Part B   | Medicare pays   | After you pay \$2,370<br>deductible,^ plan pays | In addition to \$2,370 deductible,^ you pay |  |  |  |
| Medical expenses  | In or out of the hospital and outpatient hospital treatment, such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests and durable medical equipment |   |   |  |  |  |
| First \$203 of Medicare-<br>approved amounts#                 | \$0   | \$203<br>(Part B deductible)                    | \$0   |  |  |  |
| Remainder of Medicare-<br>approved amounts                    | Generally 80%   | 20%   | \$0   |  |  |  |
| Part B excess charges<br>(above Medicare<br>approved amounts) | \$O   | 100%  | \$0   |  |  |  |
| Blood   |   |   |   |  |  |  |
| First three pints   | \$0   | All costs                                       | \$0   |  |  |  |
| Next \$203 of Medicare-<br>approved amounts#                  | \$0   | \$203<br>(Part B deductible)                    | \$0   |  |  |  |
| Remainder of Medicare-<br>approved amounts                    | 80%   | 20%   | \$0   |  |  |  |
| Clinical laboratory services – blood tests                    |   |   |   |  |  |  |
| For diagnostic services                                       | 100%  | \$0   | \$0   |  |  |  |

## Plan F – or Plan High-deductible F (continued)

| ### + «Ÿ   |               |   | R   |
|--|---------------|---|---|
| Medicare Part A and B  | Medicare pays | After you pay \$2,370<br>deductible,^ plan pays | In addition to \$2,370 deductible,^ you pay |
| Home healthcare<br>Medicare-approved services                  |               |   |   |
| Medically necessary skilled-care services and medical supplies | 100%          | \$0   | \$0   |
| Durable medical equipment:                                     |               |   |   |
| First \$203 of<br>Medicare-approved amounts*                   | \$0           | \$203<br>(Part B deductible)                    | \$0   |
| Remainder of<br>Medicare-approved amounts                      | 80%           | 20%   | \$0   |

| ( <del>)</del>                           | R  |  |  |
|--|--|--|--|
| Other benefits – not covered by Medicare | Medicare pays  | After you pay \$2,370<br>deductible,^ plan pays        | In addition to \$2,370 deductible,^ you pay          |
| Foreign travel                           | Medically necessar<br>services beginning<br>of each trip outside |  |  |
| First \$250 each calendar year           | \$0  | \$0  | \$250  |
| Remainder of charges                     | \$0  | 80% up to a lifetime<br>maximum benefit<br>of \$50,000 | 20% and amounts<br>over \$50,000<br>lifetime maximum |

<sup>#</sup> Once you have been billed\$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.

<sup>^</sup> This high deductible plan offers the same benefits as Plan F after a \$2,370 deductible per calendar year. Benefits from Plan High-deductible F will not begin until out-of-pocket expenses are \$2,370. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Parts A and B, but does not include the plan's separate foreign travel emergency deductible.

# **Plan G** – or Plan High-deductible G

|                                      |  |   | R  |
|--------------------------------------|--|---|--|
| Medicare Part A                      | Medicare pays  | After you pay \$2,370<br>deductible,^ plan pays | In addition to \$2,370<br>deductible,^ you pay |
| Hospitalization*                     | Semi-private room and k<br>and miscellaneous servi   |   |  |
| First 60 days                        | All but \$1,484  | \$1,484<br>(Part A deductible)                  | \$0  |
| 61st through 90th day                | All but \$371 per day  | \$371 per day                                   | \$0  |
| 91st day and after:                  |  |   |  |
| While using 60 lifetime reserve days | All but \$742 per day  | \$742 per day                                   | \$0  |
| Once lifetime reserve days are used: |  |   |  |
| Additional 365 days                  | \$0  | 100% of Medicare-<br>eligible expenses          | \$O**  |
| Beyond the additional 365 days       | \$0  | \$0   | All costs                                      |
| Skilled nursing facility care*       | You must meet Medicare including three inpatient prior to entering a Medic skilled nursing facility wi | t hospital days,<br>care-approved               |  |
| First 20 days                        | All approved amounts   | \$0   | \$0  |
| 21st through 100th day               | All but \$185.50 per day   | Up to \$185.50 per day                          | \$0  |
| 101st day and after                  | \$0  | \$0   | All costs                                      |
| Blood                                |  |   |  |
| First three pints                    | \$0  | 3 pints   | \$0  |
| Additional amounts                   | 100%   | \$0   | \$0  |
| Hospice care                         | Available as long as your certifies you are termina elect to receive these ser                         |   |  |
|                                      | All but very limited coinsurance for outpatient drugs and inpatient respite care                       | Medicare<br>coinsurance<br>or copay             | \$0  |

## Plan G – or Plan High-deductible G (continued)

| Q <sup>O</sup>  |  |   | R   |
|---|--|---|---|
| Medicare Part B   | Medicare pays  | After you pay \$2,370<br>deductible,^ plan pays   | In addition to \$2,370<br>deductible,^ you pay      |
| Medical expenses  | as physician's services, i<br>and surgical services an | and outpatient hospital tre<br>inpatient and outpatient m<br>d supplies, physical and sp<br>s and durable medical equ | nedical<br>neech                                    |
| First \$203 of Medicare-<br>approved amounts #                | \$0  | \$0   | \$203<br>(Unless Part B deductible<br>has been met) |
| Remainder of Medicare-<br>approved amounts                    | Generally 80%  | 20%   | \$0   |
| Part B excess charges<br>(above Medicare<br>approved amounts) | \$O  | 100%  | \$0   |
| Blood   |  |   |   |
| First three pints   | \$0  | All costs   | \$0   |
| Next \$203 of Medicare-<br>approved amounts#                  | \$0  | \$0   | \$203<br>(Unless Part B deductible<br>has been met) |
| Remainder of Medicare-<br>approved amounts                    | 80%  | 20%   | \$0   |
| Clinical laboratory services – blood tests                    |  |   |   |
| For diagnostic services                                       | 100%   | \$0   | \$0   |

<sup>\*</sup> A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

<sup>^</sup> This high deductible plan offers the same benefits as Plan G after a \$2,370 deductible per calendar year. Benefits from Plan High-deductible G will not begin until out-of-pocket expenses are \$2,370. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductible for Part A, but does not include the plan's separate foreign travel emergency deductible. It also includes your payment of the Part B deductible.

<sup>\*\*</sup> Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in place of Medicare and will pay whatever amount Medicare would have paid up to an additional 365 days as provided in the policy's "core benefits." During this time, the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

<sup>#</sup> Once you have been billed \$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.

## Plan G – or Plan High-deductible G (continued)

| ### + «Ÿ   |               | 8   |   |  |
|--|---------------|---|---|--|
| Medicare Part A and B  | Medicare pays | After you pay \$2,370<br>deductible,^ plan pays | In addition to \$2,370<br>deductible,^ you pay      |  |
| Home healthcare<br>Medicare-approved services                  |               |   |   |  |
| Medically necessary skilled-care services and medical supplies | 100%          | \$O   | \$0   |  |
| Durable medical equipment:                                     |               |   |   |  |
| First \$203 of<br>Medicare-approved amounts#                   | \$0           | \$0   | \$203<br>(Unless Part B deductible<br>has been met) |  |
| Remainder of<br>Medicare-approved amounts                      | 80%           | 20%   | \$0   |  |

| ( <del>+</del> )                         | <u>a</u>   |  |  |
|--|--|--|--|
| Other benefits – not covered by Medicare | Medicare pays  | After you pay \$2,370<br>deductible,^ plan pays        | In addition to \$2,370<br>deductible,^ you pay       |
| Foreign travel                           | Medically necessar<br>services beginning<br>of each trip outside |  |  |
| First \$250 each<br>calendar year        | \$0 \$0  |  | \$250  |
| Remainder of charges                     | \$0  | 80% up to a lifetime<br>maximum benefit<br>of \$50,000 | 20% and amounts<br>over \$50,000<br>lifetime maximum |

<sup>#</sup> Once you have been billed \$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.

<sup>^</sup> This high deductible plan offers the same benefits as Plan G after a \$2,370 deductible per calendar year. Benefits from Plan High-deductible G will not begin until out-of-pocket expenses are \$2,370. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductible for Part A, but does not include the plan's separate foreign travel emergency deductible. It also includes your payment of the Part B deductible.



## Plan N

| <b>::</b>  |   |  | 8         |
|--|---|--|-----------|
| Medicare Part A  | Medicare pays   | Plan pays                              | You pay   |
| Hospitalization*   | Semi-private room and k<br>and miscellaneous servi  |  |           |
| First 60 days  | All but \$1,484   | \$1,484<br>(Part A deductible)         | \$0       |
| 61st through 90th day                                    | All but \$371 per day   | \$371 per day                          | \$0       |
| 91st day and after: While using 60 lifetime reserve days | All but \$742 per day   | \$742 per day                          | \$0       |
| Once lifetime reserve days are used:                     |   |  |           |
| Additional 365 days                                      | \$O   | 100% of Medicare-<br>eligible expenses | \$O**     |
| Beyond the additional 365 days                           | \$0 \$0   |  | All costs |
| Skilled nursing facility care*                           | You must meet Medicare including hospitalization days followed by entrancapproved facility within a |  |           |
| First 20 days  | All approved amounts  | \$0                                    | \$0       |
| 21st through 100th day                                   | All but \$185.50 per day  | Up to \$185.50 per day                 | \$0       |
| 101st day and after                                      | \$0   | \$0                                    | All costs |
| Blood  |   |  |           |
| First three pints  | \$0   | 3 pints                                | \$0       |
| Additional amounts                                       | 100%  | \$0                                    | \$0       |
| Hospice care   | Available as long as your certifies you are termina elect to receive these ser                      |  |           |
|  | All but very limited copayment or coinsurance for outpatient drugs and inpatient respite care       | Medicare<br>coinsurance<br>or copay    | \$0       |

## Plan N (continued)

| \$  |   |   | 8   |  |  |  |
|---|---|---|---|--|--|--|
| Medicare Part B   | Medicare pays   | Plan pays   | You pay   |  |  |  |
| Medical expenses  | In or out of the hospital and outpatient hospital treatment, such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests and durable medical equipment |   |   |  |  |  |
| First \$203 of Medicare-<br>approved amounts #          | \$0   | \$0   | \$203<br>(Part B deductible)  |  |  |  |
| Remainder of Medicare-<br>approved amounts              | Generally 80%   | Balance, other than up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the member is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense. | Up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the member is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense. |  |  |  |
| Part B excess charges (above Medicare approved amounts) | \$O   | \$0 \$0   |   |  |  |  |
| Blood   |   |   |   |  |  |  |
| First three pints                                       | \$0   | All costs   | \$0   |  |  |  |
| Next \$203 of Medicare-<br>approved amounts#            | \$0   | \$0   | \$203<br>(Part B deductible)  |  |  |  |
| Remainder of Medicare-<br>approved amounts              | 80%   | 20%   | \$0   |  |  |  |
| Clinical laboratory services – blood tests              |   |   |   |  |  |  |
| For diagnostic services                                 | 100%  | \$0   | \$0   |  |  |  |

<sup>\*</sup> A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

<sup>\*\*</sup> Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in place of Medicare and will pay whatever amount Medicare would have paid up to an additional 365 days as provided in the plan's "core benefits." During this time, the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

<sup>#</sup> Once you have been billed \$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.

## Plan N (continued)

| :::†::: + <b>\</b>   | 8             |           |                              |
|--|---------------|-----------|------------------------------|
| Medicare Part A and B  | Medicare pays | Plan pays | You pay                      |
| Home healthcare<br>Medicare-approved services                  |               |           |                              |
| Medically necessary skilled-care services and medical supplies | 100%          | \$0       | \$0                          |
| Durable medical equipment:                                     |               |           |                              |
| First \$203 of<br>Medicare-approved amounts#                   | \$0           | \$0       | \$203<br>(Part B deductible) |
| Remainder of<br>Medicare-approved amounts                      | 80%           | 20%       | \$0                          |

| ( <del>)</del>                           | R  |  |  |
|--|--|--|--|
| Other benefits — not covered by Medicare | Medicare pays  | Plan pays  | You pay  |
| Foreign travel                           | Medically necessar<br>services beginning<br>of each trip outside |  |  |
| First \$250 each<br>calendar year        | \$0 \$0  |  | \$250  |
| Remainder of charges                     | \$0  | 80% up to a lifetime<br>maximum benefit<br>of \$50,000 | 20% and amounts<br>over \$50,000<br>lifetime maximum |

With enrollment in a Medicare supplement plan, you are provided with additional value added discounts including access to discounts on select items and services. You can learn more about these discounts by visiting www.modahealth.com.

These additional services are a complement to the Medicare Supplement plan, but are not insurance.

<sup>#</sup> Once you have been billed \$203 for Medicare-approved amounts of covered services that are noted with a #, your Part B deductible will have been met for the calendar year.



#### Plan premiums

## What supplement plans cost

Take a look at our Medicare Supplement monthly premiums below. These rates are effective through Dec. 31, 2021.

### Female Non-Tobacco/Preferred

| Age                            | 65 – 69  | 70 – 74  | 75 – 79  | 80 – 84  | 85+      |
|--------------------------------|----------|----------|----------|----------|----------|
| Medical Plans                  |          |          |          |          |          |
| Plan A                         | \$88.00  | \$103.00 | \$123.00 | \$138.00 | \$152.00 |
| Plan F                         | \$164.00 | \$193.00 | \$230.00 | \$258.00 | \$283.00 |
| Plan F with \$2,370 deductible | \$39.00  | \$46.00  | \$55.00  | \$62.00  | \$68.00  |
| Plan G                         | \$148.00 | \$175.00 | \$208.00 | \$234.00 | \$256.00 |
| Plan G with \$2,370 deductible | \$34.00  | \$40.00  | \$48.00  | \$54.00  | \$59.00  |
| Plan N                         | \$107.00 | \$126.00 | \$150.00 | \$168.00 | \$184.00 |

#### Male Non-Tobacco/Preferred

| Age                            | 65 – 69  | 70 – 74  | 75 – 79  | 80 – 84  | 85+      |
|--------------------------------|----------|----------|----------|----------|----------|
| Medical Plans                  |          |          |          |          |          |
| Plan A                         | \$92.00  | \$111.00 | \$144.00 | \$159.00 | \$186.00 |
| Plan F                         | \$172.00 | \$208.00 | \$269.00 | \$296.00 | \$347.00 |
| Plan F with \$2,370 deductible | \$41.00  | \$50.00  | \$64.00  | \$71.00  | \$83.00  |
| Plan G                         | \$155.00 | \$188.00 | \$243.00 | \$268.00 | \$314.00 |
| Plan G with \$2,370 deductible | \$36.00  | \$43.00  | \$56.00  | \$62.00  | \$72.00  |
| Plan N                         | \$112.00 | \$135.00 | \$175.00 | \$193.00 | \$226.00 |

## Female Tobacco/Non-Preferred

| Age                            | 65 – 69  | 70 – 74  | 75 – 79  | 80 – 84  | 85+      |
|--------------------------------|----------|----------|----------|----------|----------|
| Medical Plans                  |          |          |          |          |          |
| Plan A                         | \$101.20 | \$118.45 | \$141.45 | \$158.70 | \$174.80 |
| Plan F                         | \$188.60 | \$221.95 | \$264.50 | \$296.70 | \$325.45 |
| Plan F with \$2,370 deductible | \$44.85  | \$52.90  | \$63.25  | \$71.30  | \$78.20  |
| Plan G                         | \$170.20 | \$201.25 | \$239.20 | \$269.10 | \$294.40 |
| Plan G with \$2,370 deductible | \$39.10  | \$46.00  | \$55.20  | \$62.10  | \$67.85  |
| Plan N                         | \$123.05 | \$144.90 | \$172.50 | \$193.20 | \$211.60 |

## Male Tobacco/Non-Preferred

| Age                            | 65 – 69  | 70 – 74  | 75 – 79  | 80 – 84  | 85+      |
|--------------------------------|----------|----------|----------|----------|----------|
| Medical Plans                  |          |          |          |          |          |
| Plan A                         | \$105.80 | \$127.65 | \$165.60 | \$182.85 | \$213.90 |
| Plan F                         | \$197.80 | \$239.20 | \$309.35 | \$340.40 | \$399.05 |
| Plan F with \$2,370 deductible | \$47.15  | \$57.50  | \$73.60  | \$81.65  | \$95.45  |
| Plan G                         | \$178.25 | \$216.20 | \$279.45 | \$308.20 | \$361.10 |
| Plan G with \$2,370 deductible | \$41.40  | \$49.45  | \$64.40  | \$71.30  | \$82.80  |
| Plan N                         | \$128.80 | \$155.25 | \$201.25 | \$221.95 | \$259.90 |

# Value-added services and *discounts*

These additional services are a complement to the Medicare Supplement plan, but are not insurance. They may not be available in all areas and may be discontinued at any time.



#### **Travel Assist**

Need help more than 100 miles from home? Call Assist America® for emergency medical assistance and much more:

- Medical consultations
- Foreign hospital admission help
- Prescription assistance

Learn more at assistamerica.com. Or call us at 800-304-4585.



# Health and wellness services from ChooseHealthy™

- Discounts of up to 55% on popular health and fitness brands, including Garmin<sup>®</sup>, Vitamix<sup>®</sup>, PRO Compression<sup>®</sup> and Fitbit<sup>®</sup>
- Savings of up to 25% on services including acupuncture, chiropractic, physical therapy, therapeutic massage, occupational therapy, nutrition and podiatry. You will need to see providers who are in the ChooseHealthy network.
- Access to no-cost online health classes







All of our plans come with programs, care teams, tools and resources designed to help you manage your well-being. Using your Member Dashboard at modahealth.com, you can get medical advice from health professionals, work with health coaches, compare medication prices, view your explanation of benefits and more.

Once you are an active member, use these care resources to help you be your healthy best! Simply log in to your Member Dashboard to get started.





# Care coordination and case management

When you're sick, need hospitalization or surgery, or are seriously injured, we'll give you support — so you can focus on healing. We can help you:

- Understand and utilize all of your benefits
- Navigate the healthcare system
- Communicate with your providers
- Arrange care ordered by your provider
- Find community resources



#### Nurse line

Need quick advice? The friendly nurses on our Registered Nurse Advice Line are available 24 hours a day at 866-321-7580.

Call for guidance on:

- Basic health conditions and symptoms
- Treatment for minor injuries and burns
- Home cold and flu remedies
- When to visit your doctor



#### Health coaching

Need a hand with your health? Our health coaches use evidence-based practices to help you set goals and feel your best. Our care programs include:

- Cardiac Care
- Dental Care
- Depression Care
- Diabetes Care
- Kidney Care
- Lifestyle Coaching
- Women's Health & Maternity Care
- Respiratory Care
- Spine & Joint Care
- Weight Care

These additional tools and resources are a complement to the Medicare Supplement plan, but are not insurance.



# Healthcare lingo explained

We realize that health plans can be confusing, so we've made a glossary to help you understand some healthcare lingo.

#### Coinsurance

The percentage members pay for a covered healthcare service after they meet their deductible. For example, Medicare pays 80% for a Medicare covered service and Moda Health Medicare Supplement pays 20%.

#### Copay (copayment)

The fixed amount members pay for a specific covered healthcare service, product or treatment, usually at the time of receiving it. For example, they might pay \$20 for a doctor visit.

#### Deductible

The amount members may pay in a calendar year for care that requires a deductible before the plan starts paying.

#### Medicare Part A deductible

The amount normally due from a member upon first admission to a hospital in each benefit period, before benefits are available under Part A of Medicare.

#### Medicare Part B deductible

The amount a member must pay each calendar year before Part B of Medicare pays benefits for Medicare Part B expenses.

#### Member Handbook

Describes what is covered and how your plan works.

#### Out-of-pocket costs

What members pay in a calendar year for care after their plan pays its portion. These expenses may include deductibles, copays and coinsurance for covered services.

# Things you need **to know**

At Moda Health, we design our benefits and member services with you in mind. Here area few additional details you may need to know.

#### Am I eligible?

You may apply for coverage if you are age 65 and older, live in Alaska and are enrolled in Medicare Parts A and B.

#### When does coverage begin?

If you apply during an open enrollment period (within six months of becoming eligible for Part B), your coverage will start the first of the month following the date we receive your application. If you do not apply during an open enrollment period, we will notify you of the date your coverage will begin after your application is approved.

#### Is there a waiting period?

If you transfer directly to a Moda Health Medicare Supplement plan from a Medicare HMO, a Medicare supplemental policy or other coverage, we will credit day-for-day the amount of time you were enrolled under one of those plans. If you were enrolled for six or more months, you will not have a six-month waiting period.

#### **Premium Information**

We, Moda Health, can only raise your premium if we raise the premium for all policies like yours in this state. The required premium for the plan is subject to change. Any change in premiums will occur once in a 12-month period, and will apply to all subscribers insured under the plan who reside in the state of Alaska.

#### Benefit and information updates

Your Moda Health Medicare Supplement policy will automatically coordinate with changes in Medicare each year. We'll keep you informed about any changes.

#### No claim forms

If you have a claim, just mail a copy of the Medicare Summary Notice (MSN) form you receive from Medicare to us. We'll do the rest.

#### Electronic claims filing

Electronic claims filing is now available at no extra cost. Medicare Part B claims will be forwarded directly to Moda Health Medicare Supplement after Medicare pays its share. You will know that a bill was submitted directly to Moda Health Medicare Supplement because it will have the following statement printed on the bottom: "This claim has been forwarded to your secondary Medicare payor."

Moda Health Medicare Supplement will send you an Explanation of Benefits indicating the amount paid and payment, if you are being reimbursed.

#### **Disclosures**

Use this outline to compare benefits and premiums among policies.

#### Read your policy very carefully

This brochure is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and Moda Health.

# Complete answers are very important

Review the Moda Health Medicare Supplement application carefully before you sign it. Be certain that all information has been properly recorded. When you fill out the application for the new policy, be sure to answer truthfully and completely all questions about your medical and health history. Moda Health may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information.

#### **Notice**

This policy may not fully cover all of your medical costs. Neither Moda Health nor its agents are connected with Medicare. This outline of coverage does not give all of the details about Medicare coverage. For a complete description of Medicare benefits, contact your local Social Security office, or refer to the "Medicare & You 2021" handbook online at medicare. gov or by calling 800-633-4227.

#### Guaranteed renewability

We will never cancel your policy because of your age or claims experience.

#### Right to return policy

If you find that you are not satisfied with your policy, you may return it to Moda Health, Attention: Individual Membership Accounting, 601 S.W. Second Ave., Portland, OR 97204. If you send back the policy within 30 days of receiving it, we will treat the policy as if it had never been issued and return all of your premium.

#### Policy replacement

If you are replacing another health insurance policy, do NOT cancel it until you actually have received your new policy and are sure you want to keep it.



### Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

#### If you need any of the above, call:

Medicare Customer Service, 877-299-9062 (TDD/TTY 711)

Medicaid Customer Service, 888-788-9821 (TDD/TTY 711)

Customer Service for all other plans, 888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint.
Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

# Dave Nesseler-Cass coordinates our nondiscrimination work:

Dave Nesseler-Cass, Chief Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

# If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201 800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.





ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 222-605-877 (الهاتف النصي: 711)

بولتے ہیں تو لیانی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا معساوضہ دستیاب ہے۔ پر کال کریں (TTY: 711) 3229-605-1-877

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY: 711)

توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 222-605-877) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાં તર કરેલ ભાષા અહીં દશાર્વો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે. 1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວ ຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍ ຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រវ ការសេវាកម្មជំនួយផ្នែកភាសាដោយឥតគិតថ្លែ៍ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดหราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)





#### modahealth.com



Small group

Large group

#### Questions? We're here to help.

Contact a Moda Health agent or call us at 855-718-1767. TTY users, please call 711.

Portland Office (corporate headquarters) 601 SW Second Ave. Portland, OR 97204-3156

modahealth.com

