Hit the road and stay healthy

Go ahead, explore the world. When you're traveling, care is never far. Our travel network* comes with all our Oregon medical plans. As one of our members, you're covered wherever you go.

No one wants to deal with health issues while traveling. But sometimes things come up. So we've made it easy to find in-network medical care in your hometown and across the country.

Find a provider, fast

As a member, you can tap in to the First Health Network when traveling outside your home state. This network includes thousands of primary care physicians, specialists, hospitals and other medical facilities. Just use the Find Care tool at modahealth.com to locate a provider. Be sure to search as a member, because only members get to see travel network results.

Get care just like at home

If you or a dependent needs medical care on the road, you're covered. It doesn't matter if it's for an emergency or simply an urgent need. At your appointment, pay your copay as you would back home. The provider will submit your claim, and we'll confirm the provider's in-network status and then pay it as usual. Just note, this benefit won't kick in if you travel outside your primary network specifically to seek care.

Cover your out-of-area dependents

Eligible, enrolled dependent children can also find in-network care if they live out of town. As long as they use First Health Network providers, they're covered. It means better coverage for them — and lower bills for you.

Questions?

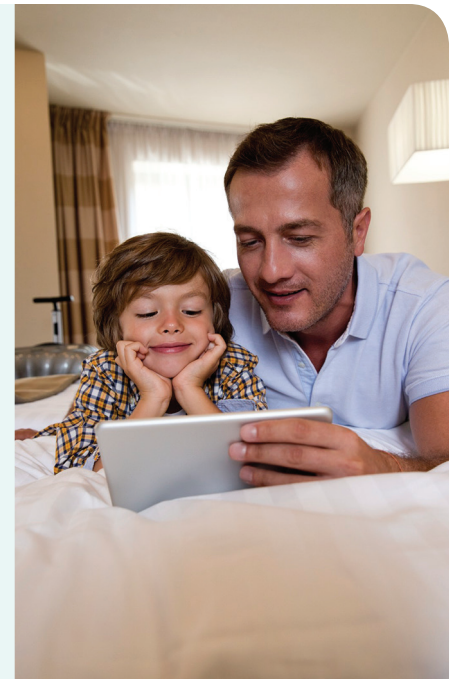We're here to help. Call us toll-free at 877-605-3229. TTY users, please call 711.

Traveling for the purpose of seeking care does not qualify for the travel network benefit.

When you're at home, be sure to see your regular provider when you seek services. The First Health Network is not an alternative primary network. Seek care in your primary network unless you are traveling. Preauthorization is still required for planned inpatient admissions and select outpatient procedures. Moda Health Customer Service and Healthcare Services can help you find an in-network provider.

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Delta Dental of Oregon & Alaska

modahealth.com

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